

Right care. Right Place. Right Savings.

Know your options before you go.

Before you visit the emergency room and end up with a sizable bill, there may be options that save you money. First, call your primary care physician or family doctor. If that's not possible, you may be able to receive fast, professional care for much less at a convenience care clinic or an urgent care center.



Convenience Care Clinic

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Walk in for care when you have a minor health condition and can't get to your doctor's office. They are often located in malls or stores and staffed by nurse practitioners and physician assistants.

Stop in for things like*:

- Strep throat
- Pregnancy tests
- Flu shots
- Minor cuts



Primary Care Physician

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See your primary physician for preventive and routine care. This doctor knows your medical history, reviews your medications and refers you to specialists.

Schedule an appointment for*:

- Check-ups
- Immunizations
- Preventive services
- General health management



Urgent Care Center

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Visit urgent care when it's not an emergency and your primary physician isn't available.

Drop in for health issues like*:

- Sprains and strains
- Minor broken bones (e.g., finger)
- Minor infections
- Minor burns



Emergency Room

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Get immediate care for life-threatening and very serious conditions or call 911.

Go to the emergency room for*:

- Heavy bleeding
- Large open wounds
- Chest pain
- Major burns
- Spinal injuries
- Severe head injuries
- Breathing difficulty
- Major broken bones



NurseLine

No additional cost

Call the phone number on the back of your ID card to talk to an experienced registered nurse 24/7.

They can help*:

- Choose medical care
- Find a doctor or hospital
- Understand treatment options
- Answer medication questions

NurseLineSM is for informational purposes only. Nurses cannot diagnose problems or recommend specific treatment and are not a substitute for a doctor's care.

* This is a sample list of services and may not be all inclusive.



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UnitedHealthcare Shared Services 11/16