

# Boosting Critical Access Hospital Finances

WITH EXPERT FASTAFF NURSES

## OFFERING A QUICK SOLUTION THROUGH FASTAFF'S RAPID RESPONSE®

Critical access hospitals, like Wickenburg Community Hospital in Arizona, often face challenges in recruiting staff and maintaining finances. The hospital struggled to compete with larger cities and recruit nursing graduates, leading to an urgent need for various positions, including an RN case manager. Fastaff offered a quick solution through their Rapid Response® model.

Within 10 days, Fastaff provided qualified candidates for open positions, meeting all the hospital's needs. They overcame Wickenburg's issue of finding suitable staff for a rural area by tapping into their extensive database of experienced nurses. These skilled professionals were available within 10 days to provide essential medical/surgical, ER, CNA and case management coverage.

A Fastaff nurse in the crucial case management position was vital in maintaining the hospital's revenue. The nurse played a key role in reviewing authorizations and overturning denials, positively impacting the budget. The effective partnership with Fastaff prevented further loss of revenue and increased patient satisfaction.

## Executive Summary

- 100% fill rate for urgent RN openings in 10 days
- Case Management RN position required to ensure reimbursement
- Fastaff RNs kept ED open for facility volume
- Fastaff nurses received excellent reviews, and almost all were extended
- By maintaining ratios, hospital stayed operational and avoided lost revenue

## BOOSTING CRITICAL ACCESS HOSPITAL FINANCES WITH EXPERT FASTAFF NURSES

### PARTNERING WITH FASTAFF PAYS OFF

Leadership at Wickenburg praised the collaboration with Fastaff for avoiding ER diversions and capped admissions that would have resulted in more transfers or reduced patient care.

Wickenburg also sought ways to minimize overtime costs for their core nursing staff. Partnering with Fastaff allowed the hospital to access experienced nurses without any financial strain due to Fastaff's flexible 48-hour work weeks and short-term assignments. Fastaff is the only travel nurse staffing solution to offer such exceptional service that caters to various staffing challenges.

Critical access hospitals like Wickenburg depend on patient volumes from their designated areas. Losing patients to larger facilities could be financially disastrous for smaller hospitals, causing severe budgetary burdens and diminished patient care. When Wickenburg needed experienced nurses quickly, Fastaff stepped in and greatly contributed to maintaining a healthy bottom line.



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### Facility Summary

#### Wickenburg Community Hospital

- Critical access hospital located in Arizona
- Level IV Trauma Center
- Provides services to patients within a rural community of 3,330 square miles
- 19-bed acute care unit

