



Client Case Study

Summary

- 1,166-bed hospital in a major metropolitan area, providing Cardiac, Cancer, Obstetric and Pediatric specialties
- The largest medical facility in St. Louis County
- FASTAFF provided 150 nurses to work extended shifts and cut paperwork

FASTAFF's Flexibility Reduces Administrative Strain on Hospital

At a fast-paced facility with a variety of top specialties like St. John's Mercy Medical Center in St. Louis, experience and competence aren't just appreciated, they are absolute requirements. The facility's staff of more than 2,300 permanent nurses manages demanding patient loads while providing superior care. It's a high-stress job, and the nurses of St. John's Mercy do it well. The facility ranks number one for patient satisfaction in the St. Louis area.

When a busy season hits, whether in the hospital's renowned Neonatal Intensive Care or Heart Hospital/Cardiac units, the travel nurses who help cover increased patient loads must be every bit as capable as those who call St. John's Mercy home. Travel nurses must be capable of adjusting swiftly to the challenges of working in a major medical center and getting up to speed quickly.

For a hospital like St. John's Mercy, flexibility is key. That's why they work with FASTAFF. FASTAFF nurses work 60-hour weeks at St. John's Mercy, allowing the hospital to cover needed shifts using fewer nurses. Ten FASTAFF nurses can cover the work of 15 from another agency, which lessens scheduling issues and reduces paperwork. FASTAFF also manages the entire interview process, taking another time-consuming responsibility off administrators. FASTAFF carefully screens qualified nurses, selecting only those with the necessary expertise and experience to work in a high-pressure environment like St. John's Mercy. The hospital administration receives an e-mail notification that a particular nurse is on the way, and they can be confident that nurse will be a good fit.

The flexibility and management assistance from FASTAFF lessens strain on an already stretched administrative staff, and it also builds faith in the travel nurses from those who work alongside them on the hospital floor. Time and time again, St. John's Mercy employees have found that FASTAFF nurses provide the same high quality of care as their own staff nurses. A nurse who is assigned to St. John's Mercy's must be prepared to care for a variety of patient cases. And if the nurse comes from FASTAFF, the hospital administration is confident that will be the case.

About FASTAFF

Since 1989, FASTAFF has been staffing acute-care facilities with highly trained, top-quality nurses in a variety of specialties. FASTAFF utilizes a rapid-response staffing model ensuring clients get the staff they need within 7-10 days. FASTAFF has earned the Joint Commission's Gold Seal of Approval for health care staffing services, showing our commitment to continuous improvement and quality services. For more information about how FASTAFF can assist your facility with temporary staffing needs, contact us at www.fastaff.com or 888-859-8687.

